Evaluating Success: How to Measure Outcomes

June 17, 2024

The HUB at Mulberry Mill







About This Project

- Rural Placemaking Innovation Challenge
- Columbia County Placemaking Plan
- Implementation Support through September 2024

















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Learning Objectives

- The purposes of evaluation
- How to design an evaluation system for projects and programs
- How to create a logic model
- Data collection, organization, and analysis strategies
- Using the results of your evaluation

Purposes of Evaluation

- Data for decision making
- Identify areas for growth or development
- Identify strengths and assets
- Evaluate progress toward goals and objectives
- Measure program effectiveness
- Determine financial performance or feasibility
- Communication with stakeholders
- Contract compliance



Effectiveness

- Makes sense to the organization, community, and people served
- Creates change or makes a difference people, places, systems, communities



Evaluation Process

- 1. Set goals and objectives
- 2. Implement
- 3. Collect data
- 4. Analyze and interpret data
- 5. Share results



Problem Statement:

Goal:

Logic Model

| Rationale: | Resources: | Activities: | Outputs: | Outcomes: |
|--|--------------------------------|----------------------------------|---------------------------|--|
| Why will program produce results | People, time, materials, funds | Actions taken to achieve results | Tangible, direct products | Change – clients, systems, organization, community |
| Assumptions: | | | | |
| Factors necessary for success already in place | | | | |
| | | | | |

External Factors:



Evaluation Roles

- Staff
- Board
- Community
- Funders

Data Collection

- Primary Data
 - Interviews
 - Focus Groups
 - Surveys
 - Observation
 - Tests
- Secondary Data
 - Census
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Analyzing Data

- Frequencies
- Cross-tabulations
- Patterns
- Trends over time
- Anomalies
- Themes



Sharing Data

- Tables
- Charts
- Infographics
- Reports



Questions





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